Your Identity Document Requirements
You MUST supply ONE primary document from the list.

Does your primary document contain BOTH a photo AND your current residential address?
Yes ➔ No additional identification is required.
No ➔ You must also supply one secondary document that contains your current residential address.

To verify your identity, the details in section A and B must EXACTLY MATCH your identification documents.

Primary Identification Documents
• Australian Driver Licence (current)
• Australian Learner Permit (current)
• Australian Passport (not expired more than 2 years)
• Foreign Passport (current only)
• Proof of Age Card/NSW Photo Card (current and government issued)
• Centrelink Pension Card (current)

Secondary Identification Documents
• Utility Bill or Council Rates Notice (less than 3 months old)
• Taxation Notice or Centrelink Statement (less than 12 months old)

Identity Verification Form
This form will be used to verify your identity. Complete A and B before you lodge your form.

Please note this form may take up to 10 business days to be processed.

How to lodge your Application

At Australia Post
1. Lodge your form at any participating post office.
   To find the nearest participating outlet, please go to auspost.com.au/pol and select Bank@Post or call 13 13 18
2. Australia Post does not require you to complete section C
3. DO NOT complete section D, your signature must be witnessed by the interviewer
4. Identification documents MUST be produced and be original and current

At Retail Partner
1. Lodge your form at a Retail Partner
2. Section C is to be completed by the Retail Partner
3. DO NOT complete section D, your signature must be witnessed by the interviewer
4. Identification documents MUST be produced and be original and current
A. Details of Applicant (exactly as they appear on the Identification Documents)

Application / Account Number (Refer to your Financial Table or Statement. DO NOT ENTER CARD NUMBER)

Title

Family/Surname

Given Name/s (full name no initials)

Date of Birth

Contact Phone Number

B. Address of Applicant (must be an Australian address)

Unit Number/Street Number/Street Name

Suburb/Locality

State

Postcode

C. Proof of Identity (Complete this section ONLY if the form is lodged at a Retail Partner)

Primary Identification Documents - You MUST record ONE of the identification documents below

Australian Driver Licence

Australian Learner Permit

Australian Passport

Foreign Passport

Proof of Age Card/NSW Photo Card

Centrelink Pension Card

Secondary Identification Documents - If your primary document DOES NOT contain a photo or your address, you MUST record ONE of the identification documents below

Utility Bill (less than 3 months old)

Rates Notice (less than 3 months old)

Tax Assessment Notice (less than 12 months old)

Centrelink Benefit Notice (less than 12 months old)

D. Declaration by Applicant

DO NOT SIGN UNTIL YOU LODGE THIS FORM AT AUSTRALIA POST OR RETAIL PARTNER

Your signature must be witnessed by an Australia Post officer (or Retail Partner) at the time of lodging this form. I acknowledge that the information on this form is true and correct. The details on this form have been completed by me and not another person.

Please sign within the box and use black ink

Signature of Applicant

Date

D D M M Y Y Y Y

E. Australia Post (or Retail Partner) use only (Important: Original Documents must be sighted)

I confirm that I have sighted original documentation that verifies the Applicant's name, date of birth, and residential address as set out on this form.

Post Officer’s Name (or Retail Partner Employee’s Name)

Date

D D M M Y Y Y Y

Work Centre (or Store) Code

Employee Number (Australia Post to leave blank)

Comments